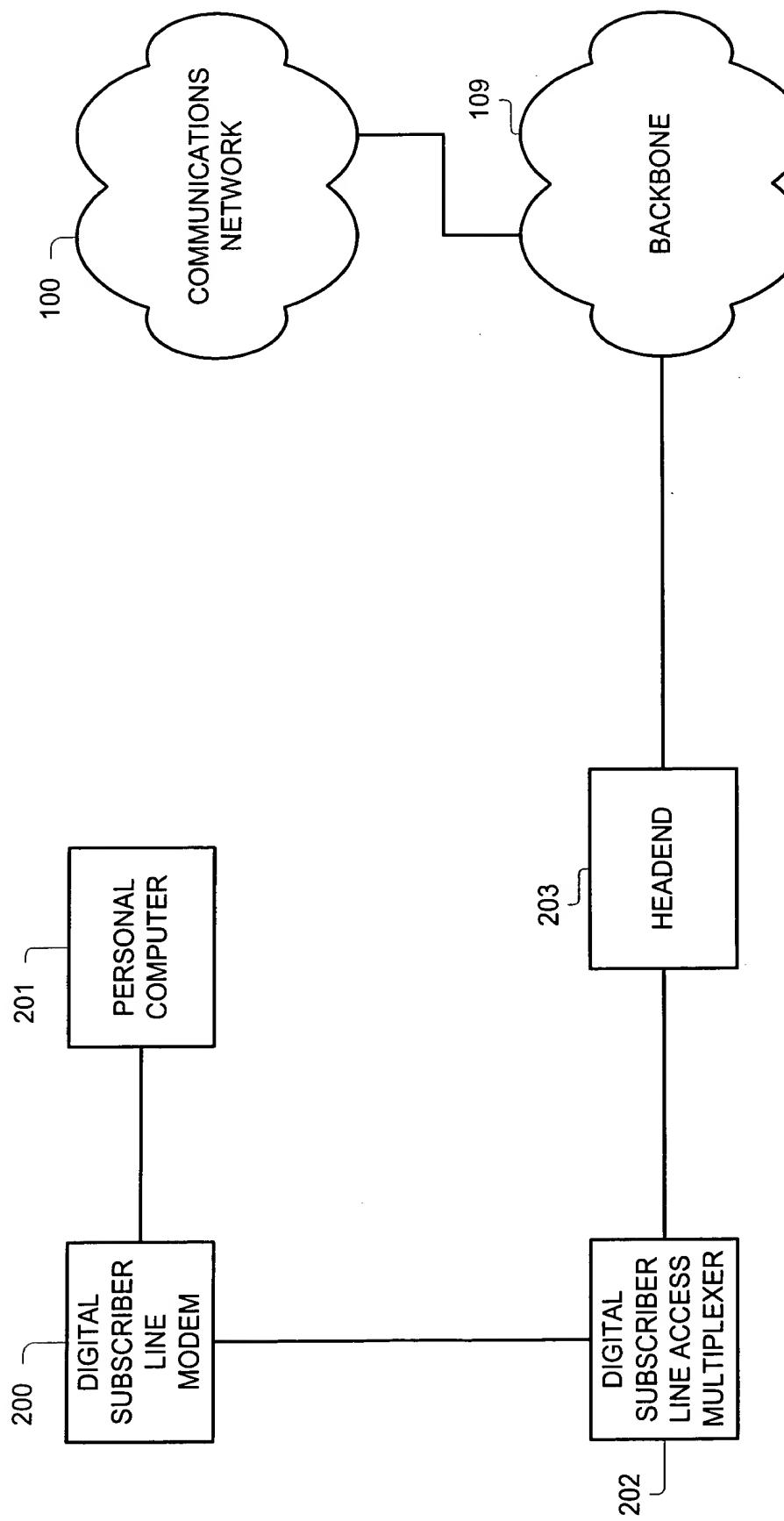


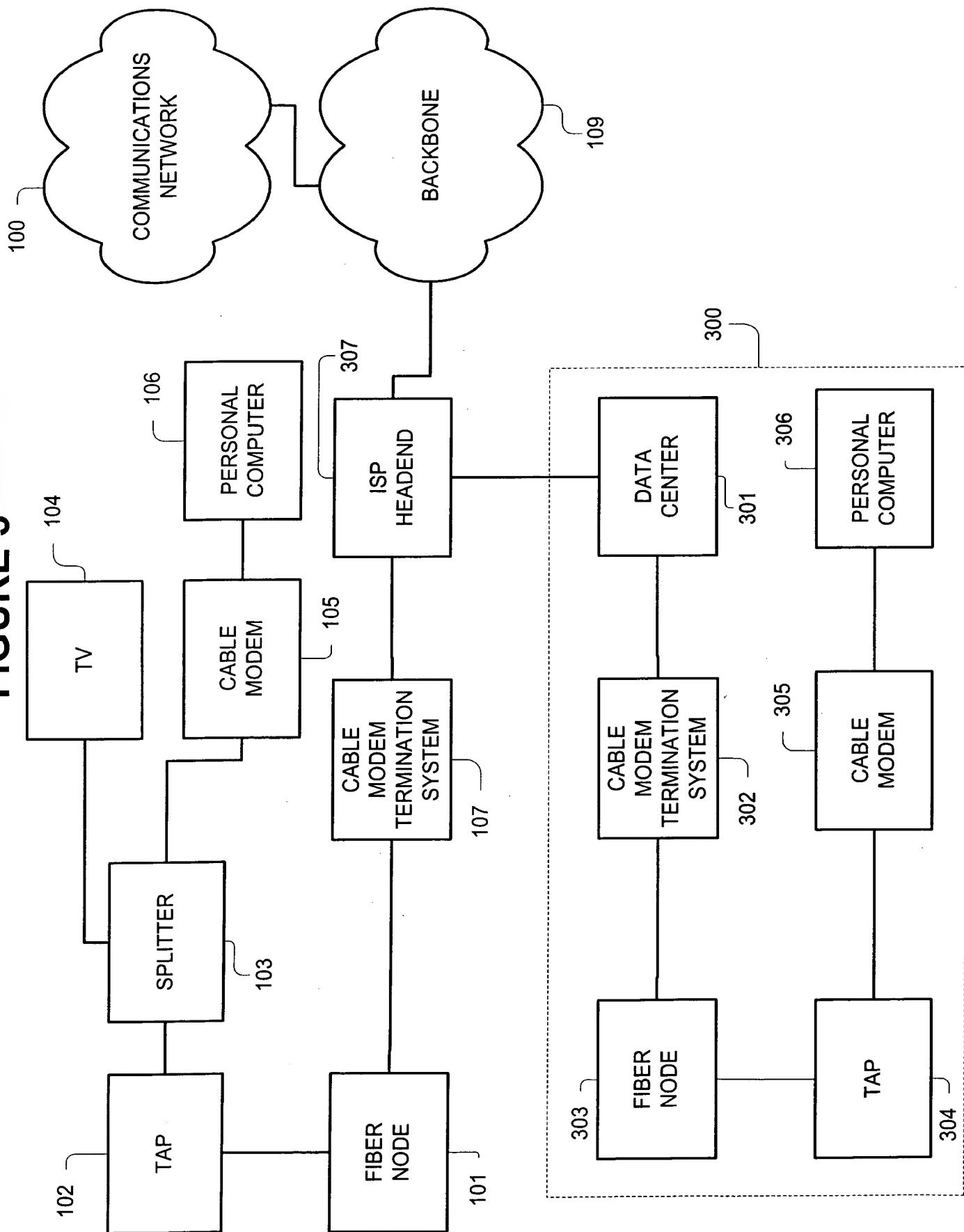
BACKGROUND ART

**FIGURE 2**

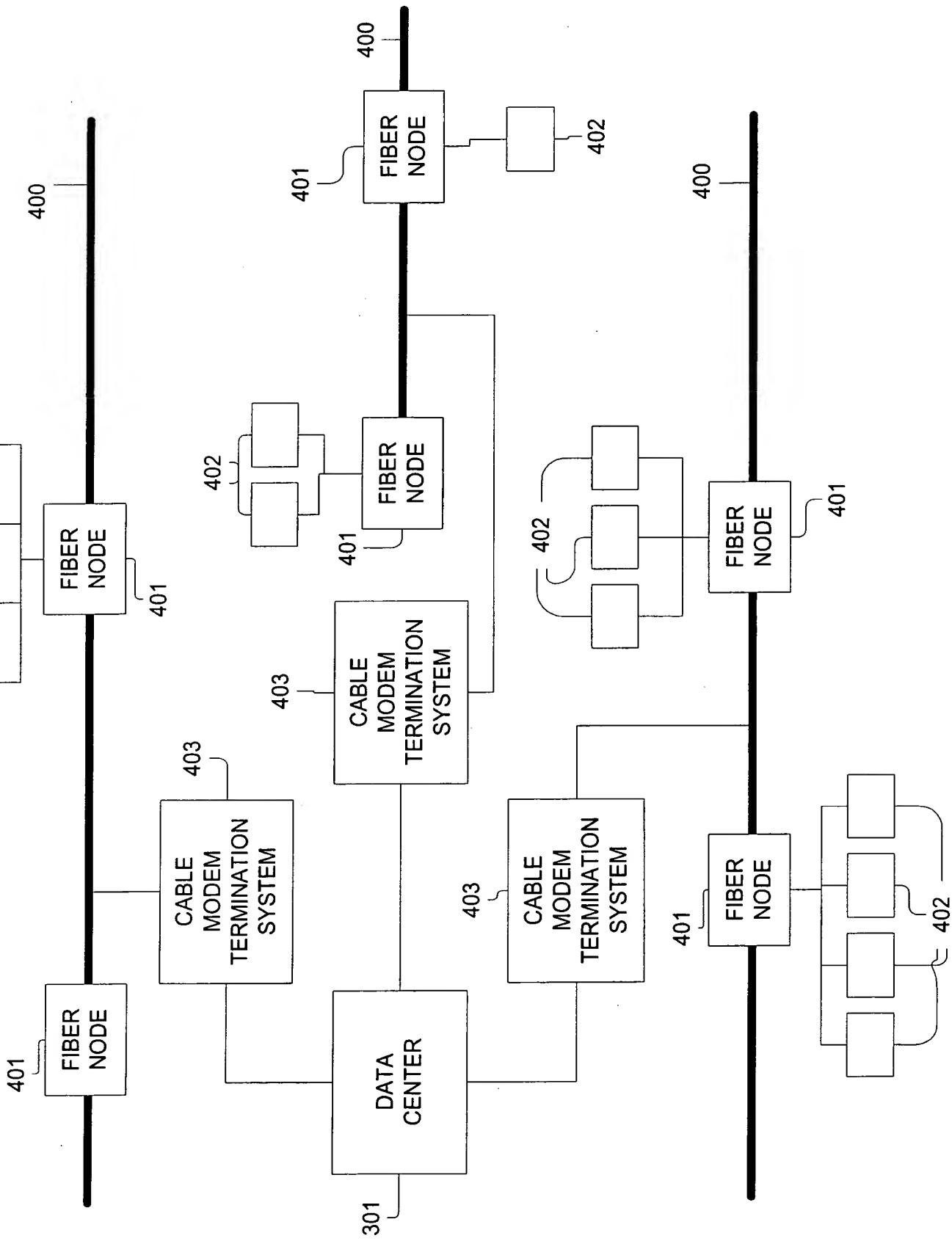


**BACKGROUND ART**

**FIGURE 3**



**FIGURE 4**



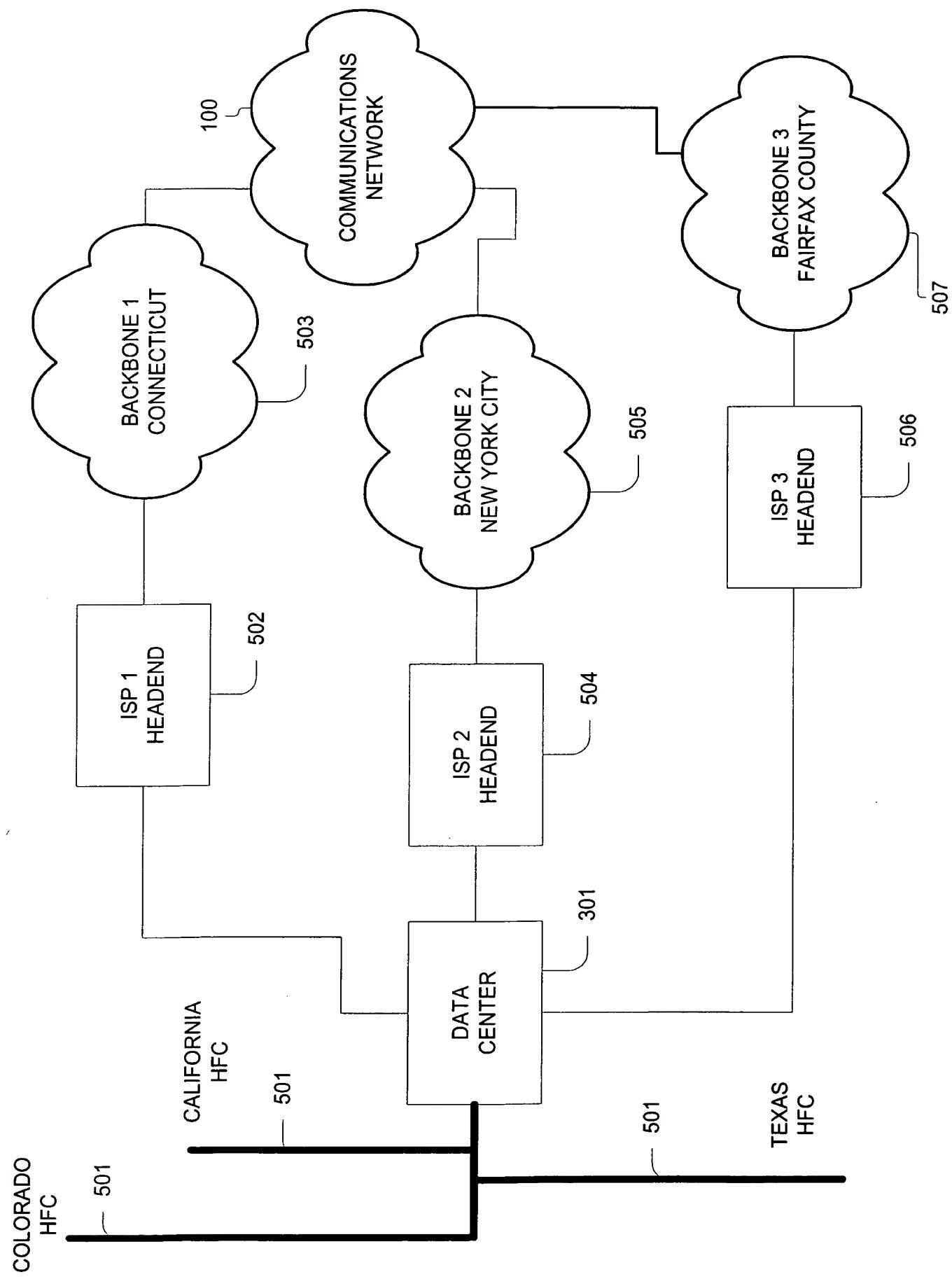
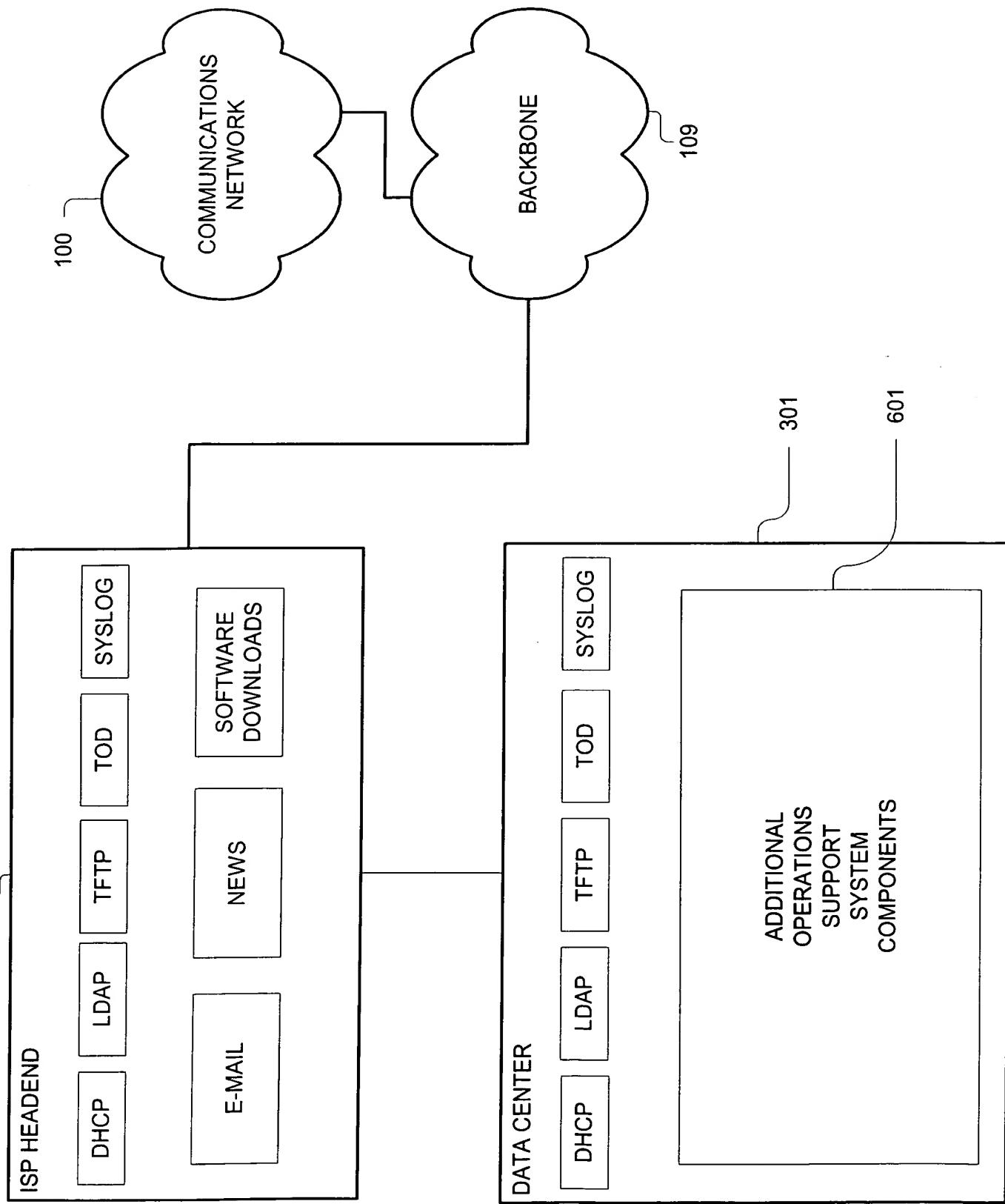
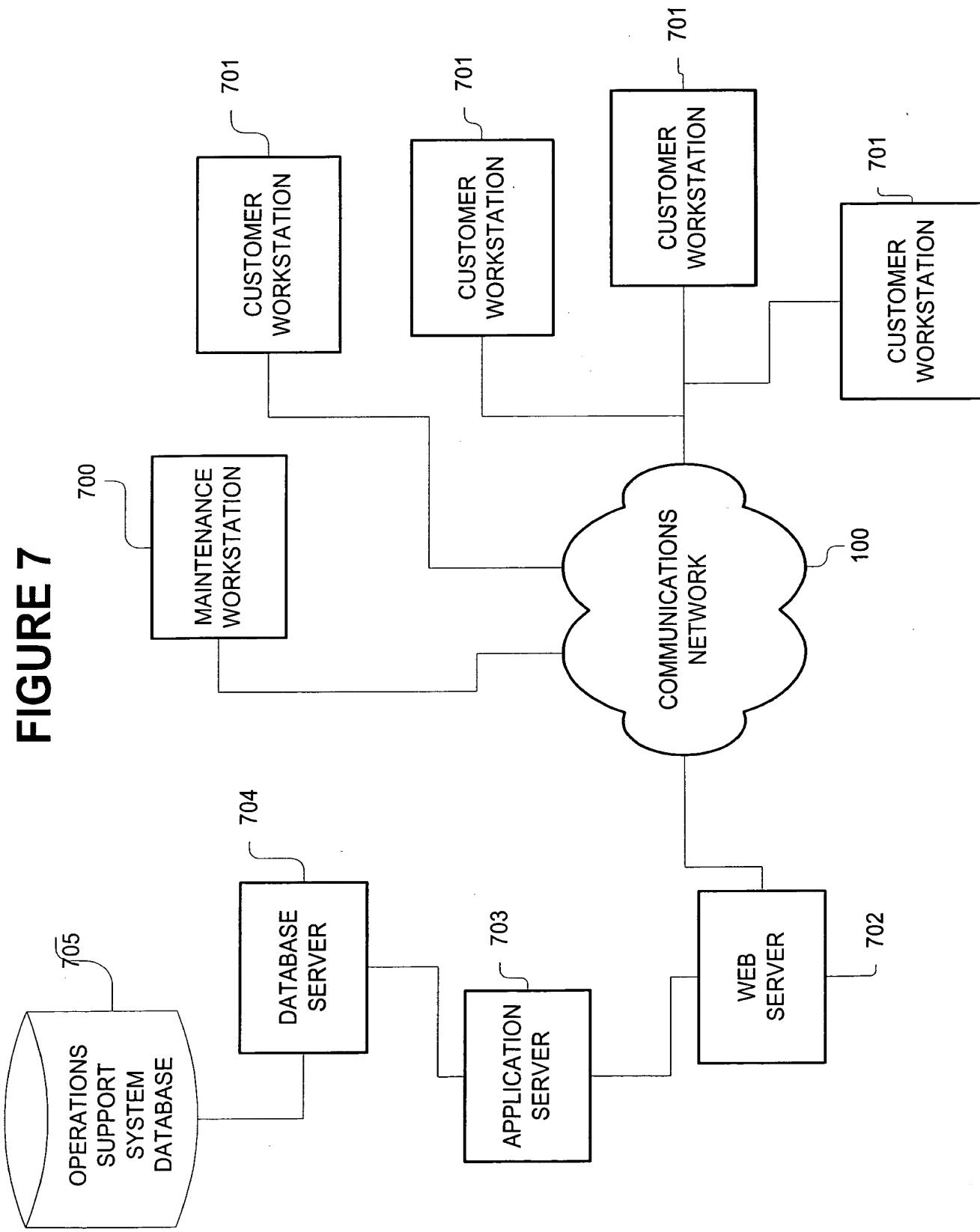


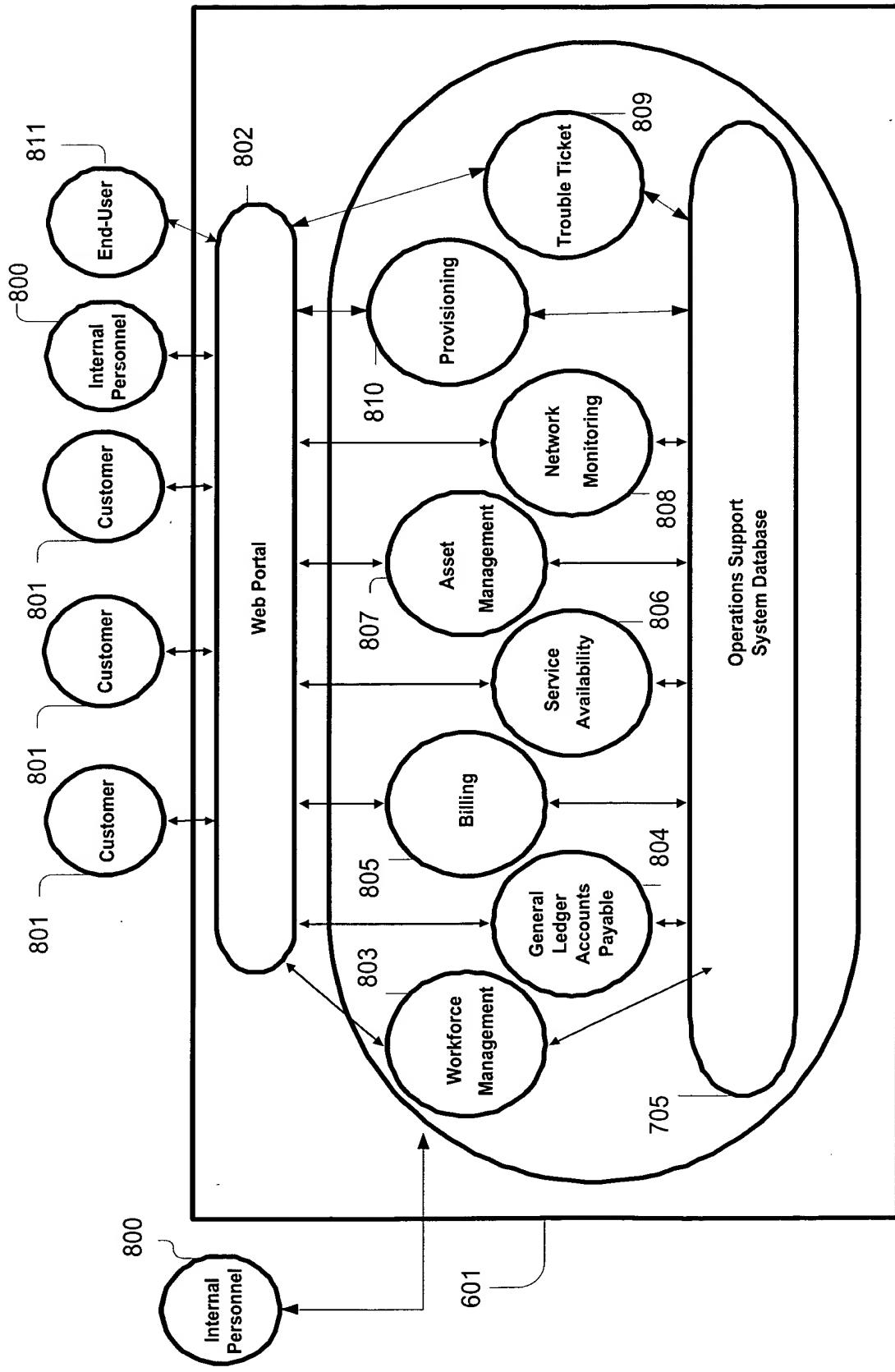
FIGURE 6



**FIGURE 7**



**FIGURE 8**



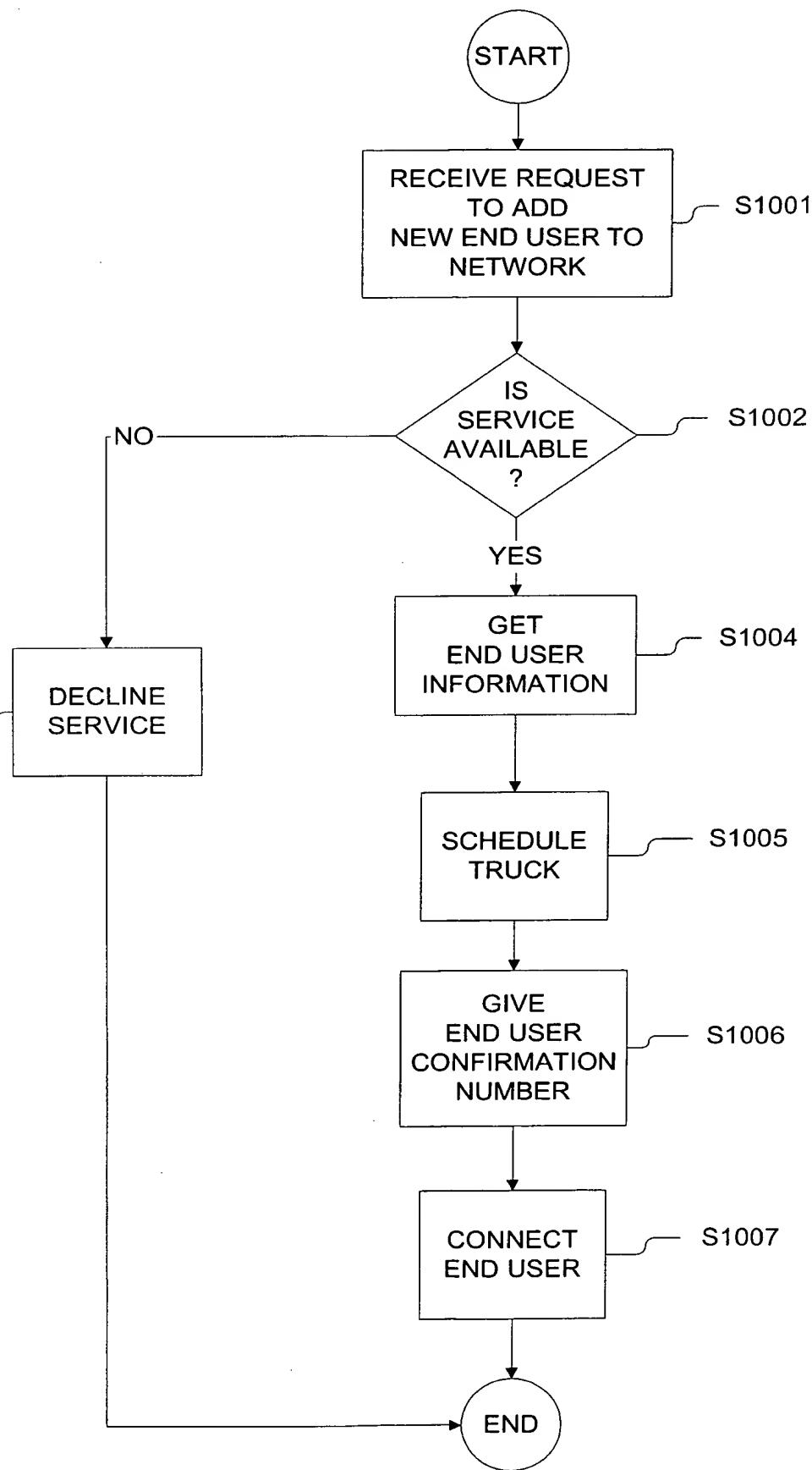
# FIGURE 9

OPERATIONS SUPPORT SYSTEM  
 DATABASE

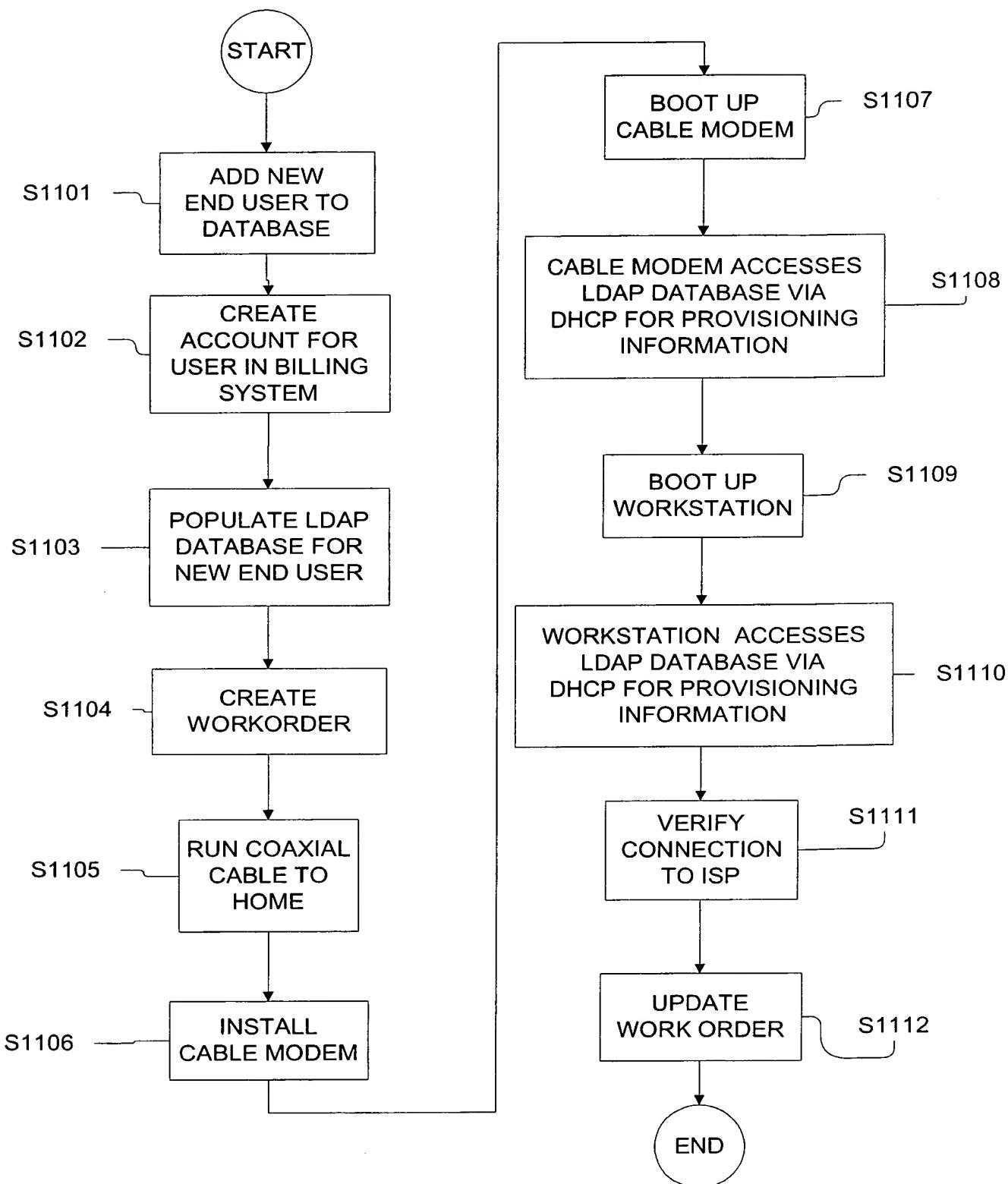
END USER ID	CUSTOMER ID	CUSTOMER PLAN	END USER BILLING INFORMATION			
1	1	A	3	1	C	END USER BILLING INFORMATION
2	2	B	6	1	A	END USER BILLING INFORMATION
3	1	C	2	2	B	END USER BILLING INFORMATION
4	3	A	5	2	B	END USER BILLING INFORMATION
5	2	B	7	2	B	END USER BILLING INFORMATION
6	1	A	8	2	C	END USER BILLING INFORMATION
7	2	B	END USER BILLING INFORMATION	END USER BILLING INFORMATION	END USER BILLING INFORMATION	ISP 3
8	2	C	END USER BILLING INFORMATION	4	3	END USER BILLING INFORMATION

## FIGURE 10

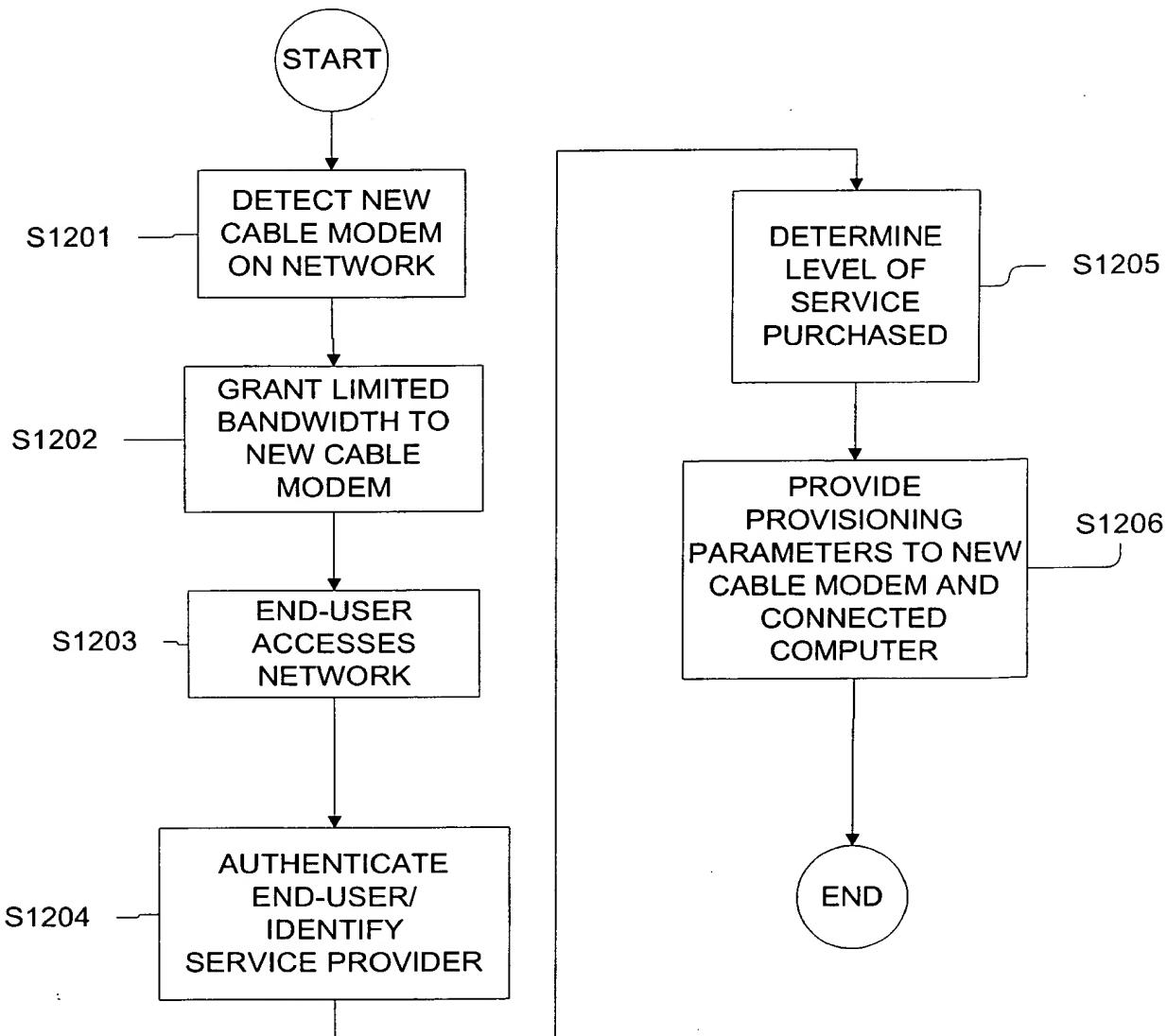
005244-025 S221604



## **FIGURE 11**

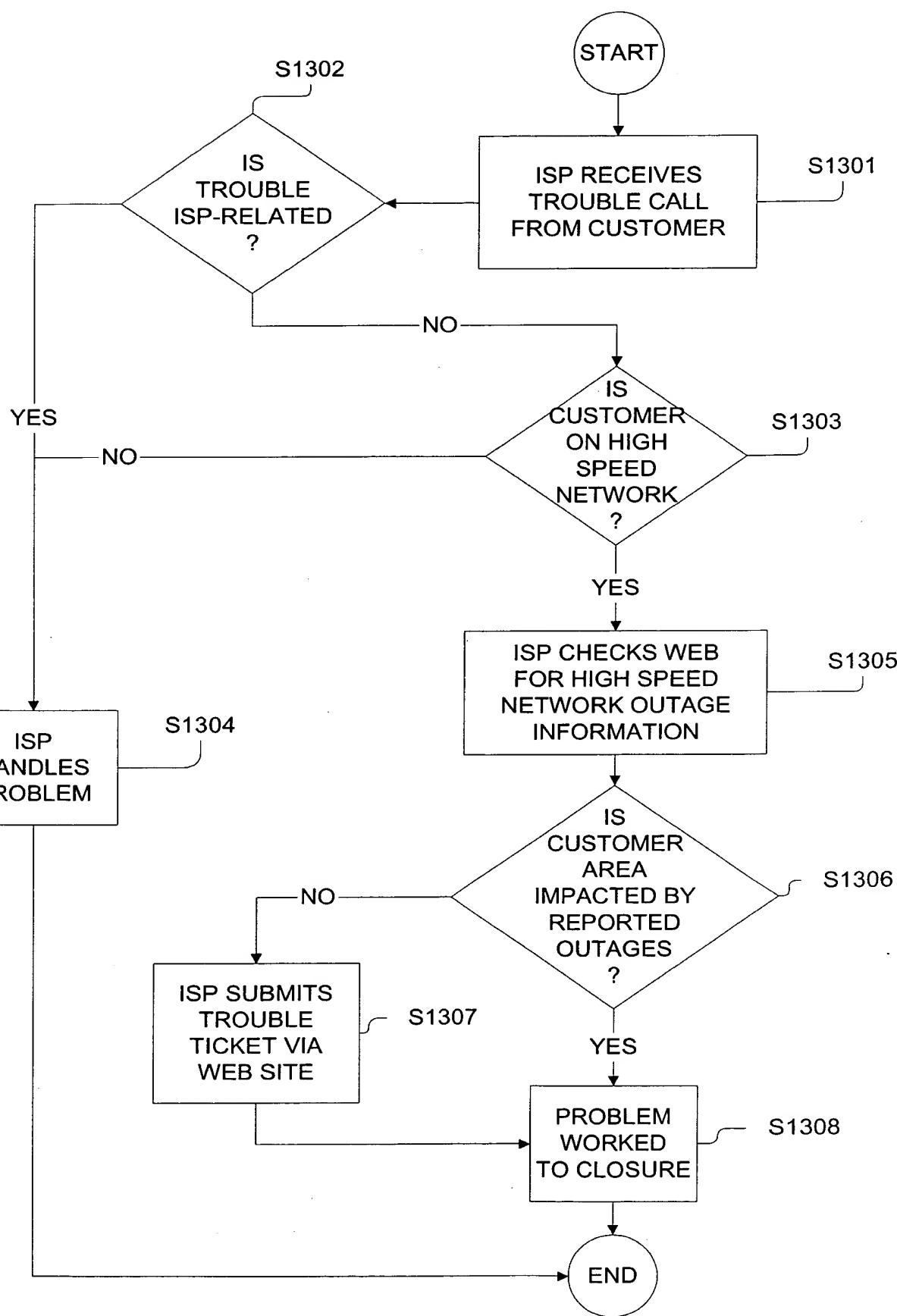


## FIGURE 12

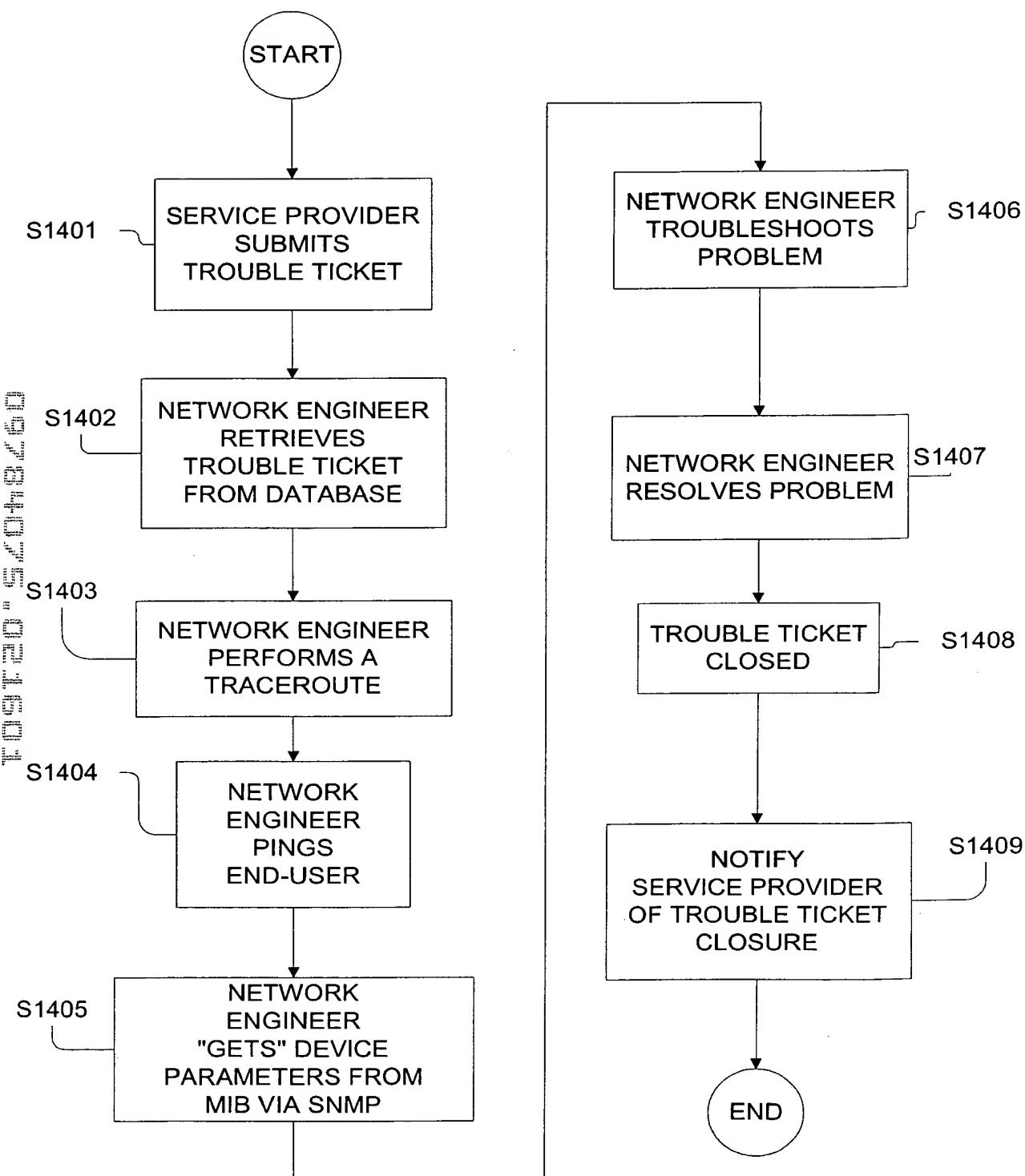


**FIGURE 13**

TROUBLE CALL FROM CUSTOMER



## FIGURE 14



**FIGURE 15**

